

## **Aboriginal and Torres Strait Islander Directory Melbourne South East Area**

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Contact details and information for a range of organisations and services, including:

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# **Aboriginal and Torres Strait Islander Directory**Melbourne South East Area

Organisation	<b>Contact Person</b>	Contact Details	Information
Coronavirus/COVID-19			
Department of Health and Human Service		Hotline 1800 675 398	If you think you may have COVID-19 call the Victorian Department of Health and Human Service Services' <b>hotline 1800 675 398</b> to find out if you should get tested.
Department of Health and Human Service		https://www.dhhs.vic.gov.au/coronavirus- information-aboriginal-communities	Coronavirus/COVID-19 information and updates for Aboriginal Communities
Red Cross		https://www.redcross.org.au/news-and-media/news/talking-to-kids-about-covid-19	Ways to talk to children about Coronavirus/COVI- 19
Headspace		https://headspace.org.au/young- people/how-to-cope-with-stress-related- to-covid-19/	Resources for older children and young people about Coronavirus/COVID-19
Indigenous Affairs, Federal Government		https://www.indigenous.gov.au/	Information about Coronavirus/COVID 19 & Federal Government policies and programs for Aboriginal and Torres Strait Islander people

## **Health Services**

Monash Health Aboriginal Health Service	Manager	ahs@monashhealth.org 0418 503 643	Available to Aboriginal and Torres Strait Islander people, including those who identify with community.  No catchment – from anywhere in Australia.  Access and Support Worker  Aboriginal Health Liaison Officer  Aboriginal Transition Officer  Aboriginal Services Midwife  Paediatric Nurse  Healthy Koori Kids
Aboriginal Hospital Liaison Officer (AHLO)	Lesley Gardner	Lesley.gardener@monashhealth.org 0439288372	Cultural support & assistance to patients and their families during inpatient stay in Monash
Monash Health		Di Goujon@monashhealth.org	Health Discharge planning & assist with connecting
Aboriginal Health Service	Di Goujon	0418 785 350	patients to community services
Monash Children's Hospital	Terri-Lee Mobourne	0410 423 963	
Aboriginal Health Midwife Monash Health Aboriginal Health Service	Tracey Stephens	Tracey.Stephens@monashhealth.org 0418 661295	Advocate for maternity clients & their families in a hospital acute setting to ensure: Culturally sensitive care during antenatal, birthing and postnatal periods Working in partnership with clients to address needs & concerns Linked into culturally sensitive services
Healthy Koori Kids Monash Health Aboriginal Health Service	Temara Blackwood	Temara.blackwood@monashhealth.org 0410 698 257	Available for Aboriginal children from 0 – 18 years who are at risk of entering/are in Out of Home Care.  The fortnightly service includes: Paediatrician Paediatric Psychologist

			Speech Therapist Aboriginal Paediatric Nurse Oral Hygienist
Dandenong and District Aborigines Co-operative Limited		3 Carroll Avenue, Dandenong 9794 5933 Monday – Friday Business Hours	GP Service Aboriginal patients are a priority for our GPs, who are selected based on their experience working in Aboriginal health. We also select GPs who make the best cultural fit. Healthy Lifestyle and Social & Community Services
First Peoples' Health and Wellbeing		9070 8181 7A Station Street Frankston 3199 frankston@fphw.org.au Opening Hours: Tuesday 11am-5pm Thursday 9am-4pm  Additional location: Thomastown	Aboriginal Community Controlled Health Service Frankston service provides GP phone consults as clinic is currently closed for face to face appointments due to social distancing.
Peninsula Health Aboriginal Health Team		1300 665 781 <a href="https://www.peninsulahealth.org.au/services/peninsula-health-community-health/atsihealth/">https://www.peninsulahealth.org.au/services/peninsula-health-community-health/atsihealth/</a>	
KMS Midwife	Dani Cameron	0466 343 132 d.cameron2@phcn.vic.gov.au	
Aboriginal Health Liaison Officers	Lisa Coppe Dwayne Pierce	l.coppe@phcn.vic.gov.au d.pierce@phcn.vic.gov.au	

Victorian Aboriginal Health Service	9419 3000 https://www.vahs.org.au 3 sites, check site for ope and locations Preston Fitzroy Epping	Available services:  Medical Clinic  Dental Family Counselling Women, Men & Children services Preventative health Community programs *They may be able to offer access to psychologists and counsellors
Victorian Aboriginal Community Controlled	https://www.vaccho.org.au enquiries@vaccho.org.au 9411 9411	<u>u/</u> Physical distancing activities and tips for families with children
Health Organisation VACCHO	https://www.vaccho.org.au us/coronavirus/	VACCHO Coronavirus Info Hub
	17–23 Sackville Street Collingwood	

## Mental Health & Wellbeing

Dandenong and District Aborigines Co-operative LTD	9794 5933	Mental Health Outreach Worker
Mental Health Compass	https://mentalhealthcompass.com.au/	Online resource providing contact information per region for: Helplines Crisis Support Hospitals with psychiatric wards Directory
Headspace	https://www.headspace.org.au/ Enquires and referrals	A free youth mental and general health service for 12-25 year olds, their families and friends.

	Frankston 9769 6419	Services include:
	Dandenong 1800 367 968	Counselling
	Narre Warren 1800 367 968	Youth
		Health Clinics
		Alcohol and other drug services
		Work and study support
Lifeline	13 11 14 https://www.lifeline.org.au/	Free confidential 24-hour telephone support and online counselling service
Beyond Blue	1300 22 4636	Free confidential 24-hour telephone support and
	https://www.beyondblue.org.au/	online counselling with links to local services
	1800 55 1800	Free confidential 24-hour telephone and online

https://kidshelpline.com.au/

## **Child, Youth & Family**

Victorian Aboriginal Child Care Agency (VACCA)	https://www.vacca.org/ Dandenong 9108 3500 Level 2, 1-7 Langhorne Street,  Frankston 8796 0700	Services during COVID-19 Pandemic Youth Programs Cultural Strengthening Programs Community Support Family Violence Justice Support
Dandenong and District Aborigines Co-operative Limited (DACCL)	http://ddacl.org.au/social-community/ 9794 5933 3 Carroll Avenue Dandenong Monday – Friday Business Hours	Family Services Boys on the Bounce Youth Group Mental Health & Wellbeing

counselling for young people aged 5 to 25 years

## **Family and Domestic Violence**

Aboriginal Family Domestic Violence Hotline		1800 019 123	
Djirra	Legal Service Team	https://djirra.org.au/ 1800 105 303 info@djirra.org.au 292 Hoddle Street Abbotsford info.afvls@djirra.org.au	Culturally safe services, holistic family violence support to Aboriginal women & their children
Elizabeth Morgan House Aboriginal Women's Service		9403 9400/9482 5733 info@emhaws.org.au https://www.emhaws.org.au/copy-of-home Northern & Western Suburbs	Culturally safe services, holistic family violence support to Aboriginal women & their children
WAYSS		9703 0044	Women, children and young people's family violence services
Safe Steps		9373 0123 1800 015 188	24 hours a day, seven days a week  For women and children experiencing family violence
Sexual Assault Crisis Line		1800 806 292	24 hours a day, seven days a week assistance for victims of sexual assault
South Eastern Centre Against Sexual Assault (SECASA)		9594 2289	Family violence and sexual assault counselling, or 24/7 sexual assault crisis response.
National Sexual Assault Domestic Family Violence Counselling Service		1800RESPECT 1800 737 732	Confidential information, counselling and support service

Dardi Munwurro Strong Spirit	1800 435 799	Let's talk it over – Brother to Brother
Aboriginal Men's Crisis Support Line	24 Hour support	Assistance with: Family violence issues Parenting Communication Separation Relationships
Relationships Australia	https://www.relationshipsvictoria.com.a u/services/aboriginal-and-torres-strait- islander-support/	Relationships Australia Victoria (RAV) provides support to Aboriginal and Torres Strait Islander families and individuals to help strengthen family relationships.
	Cranbourne 5990 1900	
	cranbourne@rav.org.au Cranbourne North 59115400 cranbournenorth@rav.org.au	
Men's Referral Service	https://www.ntv.org.au/ 1300 766 491	Men's family violence telephone counselling, information and referral service
Domestic Violence Resource Centre Victoria	https://www.dvrcv.org.au/help- advice/men	Information about services to support men
Elder Services		
The Aboriginal Community Elders Services Inc. (ACES)	https://www.acesinc.org.au/ 9383 4244 admin@acesinc.org.au	2 co-located residential aged care facilities Nursing Home & Hostel
	5 Parkview Avenue East Brunswick 3057	Koori Community Aged Care Packages (KCACP)

		Planned Activity Group (PAG)
Donna Punch	0420 312 648  Donna.Punch@monashhealth.org	Provides assistance with: Accessing support to maintain health, wellbeing and independence Navigating My Aged Care (MAC)
Sharon Martin	Sharon.Martin@monashhealth.org	Navigating NDIS service system Transportation to appointments Accessing community based services
	3 Carroll Avenue, Dandenong 9794 5933	Assist Elders to live independently for longer in their homes. Some services include: Access to social programs in the community Regular home visits Maintenance services, such as lawn mowing Personal care services
	1800 052 222 https://www.carersouth.org.au/ 51 Playne Street Frankston	Advisory and support service for carers located in Melbourne's south
	1300 275 323	Support with navigating NDIS Disability packages
Yianni Poulus	8738 2601	
	Sharon Martin	Sharon Martin  Sharon.Martin@monashhealth.org  3 Carroll Avenue, Dandenong 9794 5933  1800 052 222 https://www.carersouth.org.au/ 51 Playne Street Frankston 1300 275 323

#### **Drug & Alcohol Services**

Ngwala Willimbong Ltd	9510 3233 <a href="mailto:reception@ngwala.org.au">reception@ngwala.org.au</a> 93 Wellington Street St Kilda Victoria 3182	Specialist alcohol and drug rehabilitation & support services for Aboriginal communities of Victoria.
Bunjilwarra	5979 2011 <a href="mailto:info@bunjilwarra.org.au">info@bunjilwarra.org.au</a> <a href="http://bunjilwarra.org.au/">http://bunjilwarra.org.au/</a>	Koori Youth Alcohol & Drug Healing Service For people aged between 16 and 25 years of age.

## **Financial & Social Support Services**

Centrelink		9293 1864	
Indigenous Service Officer	Rebeca Williams	0437 458 567	
		Rebecca.Williams2@servicesaustraia.go	
		<u>v.au</u>	
Indigenous Call Centre		1800 136 380	
ABSTUDY		1800 132 317	
Urgent Support		Onevic.indigenous.services@servicesau	
		stralia.gov.au	
National Debt Helpline		1800 007007	Provide services to assist people with debt
		ndh.org.au	problems
Good Shepherd		https://goodshepherdmicrofinance.org.	No Interest Loans
		au/	

## Housing

Aboriginal Housing Victoria	9403 2100 Clientservices@ahvic.org.au https://www.ahvic.org.au/ 125-127 Scotchmer street, North Fitzroy 3068	Through the provision of secure housing by an Aboriginal landlord, AHV helps strengthen and maintain Aboriginal communities and cultural ties.
Opening Doors	1800 825 955 Free call 24/7	For people at risk or experiencing homelessness Assessment & referrals

#### **Justice**

Victoria Police		https://www.police.vic.gov.au/aborigina	
		I-community-liaison-officer-program	
Aboriginal Liaison Officer	Stewart Taylor	9767 7444	
Victorian Aboriginal Legal		T: 9418 5999 toll free 1800 064 865	VALS Civil and Human Rights Practice can assist
Service (VALS)		W: https://vals.org.au/about/	with a wide range of legal issues

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Victoria Legal Aid	1300 792 387  https://www.legalaid.vic.gov.au/ Dandenong 9767 7111 14 Mason Street Dandenong 3175  Frankston/Peninsula region 9784 5222 Cnr O'Grady Ave & Dandenong Rd Frankston 3199	Free information and help about the law, with lawyers who can talk to you about how the law applies to your legal problem.
Peninsula Community Legal Centre Cranbourne Branch	5995 3722  www.pclc.org.au  33-39 High St Suite 12 Cranbourne,  3977	Provides free legal services to the public
Frankston Branch	9783 3600  pclc@pclc.org.au  www.pclc.org.au  441 Nepean Hwy Frankston 3199	
Springvale Monash	9545 7400 info@smls.org.au www.smls.org.au 5 Osborne Avenue Springvale 3171	

## **Education**

Department of Education & Training Koorie Engagement Workforce Koorie Engagement Support Officer (KESO)	Travis Gardner Peter Dye	Sevr.koorie.SM@edumail.vic.gov.au  0457 527 206 Gardner.travis.j@eduail.vic.gov.au  0439 957 714 dye.peter.j@edumail.vic.gov.au	The Koorie Education Workforce (KEW) works across Early Years, Primary, Secondary and Specialist Schools to support: The implementation of Marrung, Aboriginal Education Plan 2016-2026 Attendance and Engagement Student Wellbeing Family and Agency Supports Inclusive practices through Cultural
	Sharina Ladharam	Ladharam.Sharina.S@edumail.vic.gov.a u	Understanding Safety Training (mandatory training for all school staff) Koorie Perspective in the Curriculum
Department of Education & Training Lookout		https://www.education.vic.gov.au/abou t/programs/Pages/lookout.aspx South Eastern Victoria Region lookout.sev@edumail.vic.gov.au	Lookout centres are designed to boost the capacity of schools, carers, child protection practitioners and out-of-home care services to improve educational outcomes for children and young people living in out-of-home care.
Koorie Heritage Trust		8662 6300 <a href="https://koorieheritagetrust.com.au/familyhistory@koorieheritagetrust.com">https://koorieheritagetrust.com.au/familyhistory@koorieheritagetrust.com</a> The Yarra Building, Federation Square	The Koorie Heritage Trust offers a range of programs and services including:  Artwork and Object Collections  Koorie Family History Service  Public education/cultural tours  What's On page lists all our current and future exhibitions and public programs
Bunjilaka Aboriginal Cultural Centre		13 11 02 <a href="https://museumsvictoria.com.au/bunjilaka/">https://museumsvictoria.com.au/bunjilaka/</a> Located in Melbourne Museum 11 Nicholson St, Carlto 3053	Aboriginal Cultural centre and museum

## **Gathering Places**

Casey Aboriginal Gathering Place	9792 7378  mese@casey.vic.gov.au  https://www.facebook.com/CaseyAbori ginalGatheringPlace/ 20 Agonis St Doveton 3177	A culturally safe place to conduct cultural, recreation and social activities as well as provide opportunities to improve the health of all Aboriginal people
Nairm Marr Djambana Inc. (Gathering by the bay)	9783 1521 djambana@bigpond.com https://www.facebook.com/NairmMarrD jambana/ 2 Nursery Avenue Frankston 3199	Aboriginal health, cultural, recreation and social activities
Derrimut Weelam Gathering Place	derrimutweelamgp@gmail.com https://www.facebook.com/derrimutwe elamgatheringplace/ 199 Beach Rd, Mordialloc 3195 (co-located with Mordialloc Life Saving Club)	A culturally safe environment for Aboriginal and Torres Strait Islander people to gather, meet and establish a connection to each other and local culture
Willum Warrain Aboriginal Association (Home by the Sea)	5979 1391 0403 528 034 10 Pound Road Hastings 3915	We regard ourselves as a place of Hope & healing Culture & connection Being & belonging For our Mob We also regard ourselves as A destination for reconciliation