



2024 113

RENTAL STRESS

Financial Counselling

Rental Stress Financial Counsellors are available for people in a private tenancy experiencing rental stress across the state.

How the AV Rental Stress Program Can Help

The AV Rental Stress Program can help anyone experiencing rental stress by:

- Helping you understand your financial situation
- Helping you make payment plans and negotiate with creditors for debts
- Providing tips and tools to make the most of your money
- Assist with accessing concessions and rebates
- Connecting you with legal advice about your situation
- Refer to other services, such as housing services and advocacy services
- Explain options if you can't pay bills

ELIGIBILITY CRITERIA:

1. Experiencing Rental Stress

- Paying 30% or more of their income on rent
- In rental arrears and unable to catch up
- Meeting rent obligations but is unable to meet other basic living expenses
- At risk of becoming homeless
- Have a legal matter relating to their rental arrangement

2. In a Private Tenancy

A private tenancy includes:

- Renting a dwelling owned by a private individual or business that is not owned by a government body, government housing association, housing cooperative or other not for profit
- Renting a room in a boarding house or rooming house
- Renting a caravan or cabin in a caravan park
- Owns a home that can be moved but pays rent for the land that the home is located on
- Renting a home or room directly from an individual ie friend or family

FOR MORE INFORMATION VISIT:

[Rental Stress Program - Anglicare Victoria](#)

How to Access Support

To refer yourself or someone else to this financial counselling service, please send an enquiry to:

rentalstressfc@anglicarevic.org.au or call: **1800 992 495**

Open hours between Monday to Friday - 9am to 5pm

Please note that the AV Rental Stress Program does not provide direct financial support, pay for rental arrears, damages to property or rental bonds.



Scan here
for more
information